I was slammed by a company that posed as Qwest. They hi-jacked my long distance and charged me 20 cents a minute through a different company USBI even though they said they were Qwest and I was to receive 5 cents a minute with \$25 max (a service Qwest does offer) It took me numerous call totally over three hours to get this corrected. This should be criminal to totally lie and say you are someone else. Then not to provide what you said you were going to.